



April 19, 2010

Pre-Screening of personal details now a must for passengers traveling to and from US

We would like to inform you that effective 19 April 2010, all passengers booked on Malaysia Airlines flights to and from Los Angeles, will undergo pre-screening to meet the mandatory requirement of the US Secure Flight Program.

In addition to the passport and visa details, all passengers must provide the following information:

- **Full name (as it appears in the passport)**
- **Date of birth** and
- **Gender**

If any one of the data in these 3 fields is missing, the screening process will be affected. Therefore, it is important that you/your customers also provide personal contact details so that the Malaysia Airlines team can quickly contact them. We will need:

- **Home phone number**
- **Mobile phone number**
- **Email address**

Malaysia Airlines like a number of international airlines is required to provide the data to the US Transport Security Administration (TSA). The information provided is matched against the US government's Watch List. All information provided is strictly used for pre-screening requirements.

The pre-screening of passenger name lists by the US authorities will take place 72 hours before departure at the airport.

If there is a match in the US passenger watch list or a doubt, the passenger concerned will be denied issuance of the boarding pass. Affected passengers will need to initiate the redress inquiry online under the Department of Homeland, Security Traveler Redress Inquiry Program (DHS TRIP). www.dhs.gov/trip

Since pre-screening is now a must, the web check-in and fast kiosk check-in services at KL International Airport (KLIA) are no longer available. Customers will need to proceed straight to our check-in counters.

The Secure Flight Program was introduced in 2008. Already all US domestic airlines are adhering to this requirement. By end 2010, all international carriers must comply with this mandatory ruling. At present Malaysia Airlines flies to Los Angeles via Taipei 3 times a week.

For more information on the Secure Flight Program, please go to www.tsa.gov